

PCP PROVIDERS

Quality Performance Improvement Project Interventions

El Paso Health's QI Department will be implementing the following Performance Improvement Projects (PIPs) effective 1/1/2022:

- CHIP Weight Assessment and Counseling for Nutrition and Physical Activity (WCC)
- STAR Prenatal and Postpartum Care Addressing Social Determinants of Health (PPC)



Cooperation from providers on planned interventions is essential to the successful implementation of these projects and continued quality improvement.

PIP	Intervention	What you need to do:
<p>CHIP WCC</p>	<p>Member marketing encouraging PCP engagement on two specific value added services:</p> <ol style="list-style-type: none"> 1. Four additional nutritional/obesity counseling services above the CHIP/Medicaid benefit <ul style="list-style-type: none"> • Who is eligible? Medicaid members age 20 and younger and CHIP members age 18 and younger 2. Free sports physical each year <ul style="list-style-type: none"> • Who is eligible? Members between the ages of 4 and 18 	<ul style="list-style-type: none"> • Document discussions and/or referrals for nutrition and physical activity within the member's medical record • Refer member to nutrition counseling if they are at risk or are interested • Perform sports physical if member requests one for participation in recreational sports
<p>CHIP WCC</p>	<p>Expanding Happy Birthday Card initiative to members between ages 7 and 11 years. This initiative includes:</p> <ul style="list-style-type: none"> • Member receives post card in the mail reminding them to complete their annual well-care exam • Member takes post card to visit • Provider fills out post card and either submits back to EPH or gives to member to turn in • Member receives a gift card upon receipt of completed post-care and verification of visit through claims 	<p>You may be familiar with this initiative already! Your process does not change:</p> <ul style="list-style-type: none"> • Continue to fill out and submit postcards brought in by members • Continue to bill appropriately for completed well-care visits

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<p>STAR PPC</p>	<p>Refer pregnant members to Her Pantry - a local diaper bank.</p> <p>Her Pantry provides children's diapers, wipes, infant formula and period supplies to residents of West Texas and Southern New Mexico.</p>	<ul style="list-style-type: none"> • Look out for social determinants of health • Document appropriately within the member's medical record • Utilize ICD codes when appropriate • If you have a new mom who may be in need, reach out to the El Paso Health CARE Solutions Department to connect them with Her Pantry. <p>Check out our Clinical Practice Guideline on Social Determinants of Health:</p> <p>http://www.elpasohealth.com/providers/clinical-practice-guidelines/</p>

